

Clubland Privacy Policy

Effective Date: 3 November 2025

Last Updated: 3 November 2025

1. Who We Are

Clubland (owned and operated by **For Future's Sake Pty Ltd**) is an Australian digital platform that supports sporting clubs, associations, and communities by collecting and displaying competition, participant, and club information.

Our website address is <https://clubland.net.au>.

We are committed to protecting your personal information in accordance with the **Privacy Act 1988 (Cth)** and the **Australian Privacy Principles (APPs)**.

2. Information We Collect

We collect personal information in three main ways:

Information you provide directly – when you register an account, submit a form, make an enquiry, or use our platform:

- Name, contact details, and email address
- Account credentials
- Club administrator and volunteer contact details
- Feedback, enquiries, and communications with our team
- Photos, images, and content uploaded to club pages

Information we receive from partners – including sporting bodies such as national federations, state associations, local clubs, and competition organisers:

- Participant and match data (e.g. player names, teams, results, statistics)
- Registration and club affiliation data
- Volunteer or official contact information (for administrative purposes)
- Event and fixture management data

Information we collect automatically – through your use of our website or platform:

- IP address, browser type, device information, and usage analytics
- Platform interaction data (logins, page views, feature usage)
- Cookies and similar technologies for session management and site improvement

We do not collect Sensitive Information (such as health data, racial or ethnic origin, political opinions, religious beliefs, or biometric data) unless required for legitimate sporting or legal purposes, and only with your consent.

3. How We Use Your Information

We use personal information to:

- Display and manage club, fixture, and participant information
- Operate, maintain, and improve our services
- Support registration and competition management functions
- Communicate with you regarding updates or enquiries
- Meet legal, regulatory, and governance obligations
- Produce anonymised analytics and participation statistics

We only use your personal information for the purposes for which it was collected, unless you consent to another use or the law permits it.

Use of Artificial Intelligence (AI) Tools

Clubland uses **artificial intelligence (AI)** and automated systems to generate or assist in the creation of match reports, summaries, and other sporting content.

These tools operate on authorised competition and participant data to enhance user experience and community engagement.

AI systems do not make automated decisions that affect your rights or participation in sport.

All outputs are reviewed or monitored for quality and accuracy.

If you believe an AI-generated report or summary includes incorrect information, please contact us at **privacy@clubland.net.au**

4. Disclosure of Your Information

Clubland may share information:

- With sporting bodies (e.g. state unions, clubs, or associations) for competition management
- With service providers (e.g. IT hosting, analytics, or security providers) to support our operations
- Where required by law or regulation
- With your consent, for example if you choose to display your club profile publicly

We do not sell or rent personal information to third parties.

All third-party processors must handle data in accordance with the Privacy Act 1988 and the terms of their agreements with us.

5. Single Sign-On (SSO)

If you access Clubland using a single sign-on (SSO) provider (e.g. Google, or Apple), we receive limited information necessary to authenticate you—such as your name, email address, and authorisation token.

Your login credentials and passwords are never shared with us.

Please review your SSO provider's own privacy policy for details on how they manage your data.

6. How We Protect Your Information

We apply technical and organisational measures to protect personal information, including:

- Secure data storage and encryption
- Role-based access control
- Regular security monitoring and audits
- Data minimisation and anonymisation where possible

If a data breach occurs that is likely to cause serious harm, we will notify affected individuals and the **Office of the Australian Information Commissioner (OAIC)** as required under the **Notifiable Data Breaches (NDB) scheme**.

7. How Long We Keep Your Information

We retain personal information only for as long as necessary to fulfil the purposes described in this policy or as required by law.

Data associated with inactive accounts, expired competitions, or old club records will be securely deleted or anonymised after reasonable periods.

8. Your Rights

Under the Privacy Act 1988, you have the right to:

- **Access** the personal information we hold about you
- **Request correction** of inaccurate or outdated information
- **Request deletion** of your data (subject to legal or operational retention requirements)
- **Withdraw consent** where processing is based on consent

Requests can be made at any time by emailing **privacy@clubland.net.au**.

We will respond within a reasonable timeframe, usually within 30 days.

9. Children's Privacy

We recognise that many users of our services are minors.

Where personal data relates to children under 15 years of age, we require **parental or guardian consent** for collection and display (where relevant).

We take special care to minimise the publication of identifying information about minors online.

10. International Data Transfers

Clubland primarily stores and processes data in Australia.

If any data is transferred overseas (for example, to cloud providers), we ensure that the recipient complies with equivalent privacy protections consistent with the Australian Privacy Principles.

11. Cookies and Analytics

Clubland uses cookies and analytics tools to:

- Improve site functionality
- Measure site performance and engagement
- Remember preferences (e.g. login session, language)

You can disable cookies in your browser, but some features may not function as intended.

12. Contact Us

If you have questions, complaints, or requests about this Privacy Policy or your personal data, please contact:

Privacy Officer

Clubland Australia (For Future's Sake Pty Ltd)

- Email: privacy@clubland.net.au
- Postal Address: 490 Northbourne Ave, Dickson ACT 2602, Attn: Clubland Australia

If you are unsatisfied with our response, you may contact the **Office of the Australian Information Commissioner (OAIC)** via www.oaic.gov.au.

13. Updates and Version Control

We may update this Privacy Policy periodically to reflect changes in our practices or legal obligations.

The most recent version will always be available at <https://clubland.net.au/privacy>

Version History			
Version	Date	Key Changes	Link
1.1	3 Nov 2025	Original Policy	This version